

## **TROJAN ENERGY LIMITED LEGAL & REGULATORY NOTICE**

*Rev02, January 2025*

### **LIMITED WARRANTY**

The Trojan Energy Limited Warranty for EV Charging Equipment is available at [\*\*https://trojan.energy/legal\*\*](https://trojan.energy/legal).

### **USER MANUAL**

Trojan Energy's EV charging services must be used in accordance with the associated User Manual available at [\*\*https://trojan.energy/usermanual\*\*](https://trojan.energy/usermanual).

### **ACCESSIBILITY**

Should you have any specific accessibility requirements in respect of any Trojan Energy documentation, please contact [\*\*support@trojan.energy\*\*](mailto:support@trojan.energy) for assistance.

### **SECURITY**

Should you wish to report concerns or problems identified regarding the security of any Trojan Energy EV charging equipment, including vulnerability to a cyber-attack, then please contact Trojan Energy Limited by email at [\*\*support@trojan.energy\*\*](mailto:support@trojan.energy) or by telephone on **0800 0854 644**.

### **SOFTWARE UPDATES**

Trojan Energy Limited will provide software and firmware updates in relation to the EV charging equipment. This is to support continual improvement of the EV charging experience and to maintain the security of the system in the face of cyber-security threats.

### **PERSONAL DATA**

Trojan Energy Limited processes your personal data in accordance with the Trojan Energy Privacy Policy available at [\*\*https://trojan.energy/legal\*\*](https://trojan.energy/legal). Should you wish to have your personal information deleted from the Trojan Energy Limited systems, please contact the Trojan Energy Data Protection Officer at [\*\*dataprotection@trojanenergyltd.com\*\*](mailto:dataprotection@trojanenergyltd.com).

## **SIMPLIFIED DECLARATION OF CONFORMITY**

*Flat and flush EV charge point, Lance & Phalanx (cartridge & base unit)  
Model number 75000002; design revision 001*

Trojan Energy Limited declares that the Trojan Energy EV charging equipment with model number 75000002 and design revision 001 as set out above is in conformity with the Electrical Equipment (Safety) Regulations 2016, Electro-magnetic Compatibility Regulations 2016, The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 and has been designed and verified in accordance with BS EN IEC 61851-1:2019, BS EN IEC 61851-21-2:2021, BS EN IEC 61439-1, BS EN IEC 61439-7, BS EN 61984:2009 and EN 50364:2010.

The full Declaration of Conformity is available at <https://trojan.energy/legal>.

## **DECLARATION OF COMPLIANCE**

### **ELECTRIC VEHICLES (SMART CHARGE POINTS) REGULATIONS 2021**

Trojan Energy Limited declares that the Trojan Energy EV Charging Equipment fully complies with the Electric Vehicles (Smart Charge Points) Regulations 2021.