

REFERRAL PROGRAMME TERMS & CONDITIONS

Rev01, January 2025



1 Introduction

- 1.1 These terms and conditions govern the referral programme (**Referral Programme**) for EV charging services provided by Trojan Energy Limited (**Trojan Energy / we / us / our**).
- 1.2 By participating in the Referral Programme, both the referrer (**Referrer**) and the referred customer (**Referred Customer**) agree to be bound by these terms and conditions.

2 Eligibility

- 2.1 The Referral Programme is open to existing customers of Trojan Energy who have an active account.
- 2.2 The Referred Customer must (i) be a new customer who has not previously held an account with Trojan Energy, (ii) have an electric vehicle, and (iii) live within 500m of a Trojan Energy charger.

3 Referral Process

- 3.1 The Referrer will share their email address with Referred Customers and invite them to sign up. Supporting documentation for sharing with potential Referred Customers may be sent to a Referrer by email, post, or other method determined by us.
- 3.2 The Referred Customer should create a Trojan Energy account via the Referral Programme website or the Referral Programme area of the Trojan Energy mobile application.
- 3.3 For the Referrer and the Referred Customer to benefit from the rewards set out in clause 4 of these terms and conditions, the Referred Customer must include the Referrer's email address in the appropriate box during the sign-up process. This will allow us to link the Referred Customer's sign-up with the Referrer to assign the reward.



4 Reward

- 4.1 Subject to the steps in clause 3 being followed, and the conditions in this clause 4 being met, both the Referrer and the Referred Customer will receive £50 in credit for charging via the Trojan HUB network (**Charging Credit**).
- 4.2 The Charging Credit will be applied to the Trojan Energy accounts of both the Referrer and the Referred Customer after the Referred Customer completes their first 20kWh of charging via the Trojan HUB network.
- 4.3 The Charging Credit is non-transferable and cannot be exchanged for cash.

5 Conditions and Limitations

- 5.1 The Referred Customer must complete their first 20kWh of charging within 60 days of signing up via the Referral Programme.
- 5.2 If the Referred Customer fails to meet the 20kWh requirement within the specified period, neither the Referrer nor the Referred Customer will receive the Charging Credit.
- 5.3 A Referrer may refer up to a maximum of five (5) Referred Customers under this Referral Programme (**Referral Limit**). No Charging Credit will be applied to either a Referrer or Referred Customer where the Referrer has reached their Referral Limit.
- 5.4 We reserve the right to disapply and withdraw any Charging Credit that remains unused following the expiry of a period of six (6) months after the Charging Credit has been applied to a Referrer or Referred Customer's account.

6 General

- 6.1 We reserve the right to modify or terminate the Referral Programme at any time without prior notice.
- 6.2 Any changes to these terms and conditions will be communicated to participants via email, our mobile application or our website.



6.3 These terms and conditions constitute the entire agreement between the participants and Trojan Energy regarding the Referral Programme.

7 Governing Law

7.1 These terms and conditions are governed by and construed in accordance with the laws of England and Wales.

8 Contact Information

8.1 For any questions or concerns regarding the Referral Programme, please contact us at support@trojan.energy.