

QUALITY POLICY STATEMENT

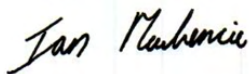
Trojan Energy is committed to the management of quality relating to our products and services and believe this to be the foundation for our continued success. This policy summarises our objectives and how we will achieve compliance with our Quality Management System.

Objectives

Our main objectives are:

- Operating our Quality Management System in accordance with the requirements of BS EN ISO 9001:2015.
- Designing, developing, and manufacturing products that are trusted by our customers, and are their preferred option for on street electric vehicle charging.
- Understanding customer needs and expectations and aiming to achieve and continually improve customer satisfaction.
- Designing, developing, manufacturing, and testing products in compliance with all relevant standards, legal and other requirements as appropriate to our operations.
- Reviewing and continually improving the effectiveness of the Quality Policy and the Quality Management System.
- Continuously challenging ourselves through objective and target setting for continual improvement of the Quality Management System.
- Testing components of the Quality Management System through formal audit and verification processes.
- Conducting senior management reviews of the quality objectives, and results of internal audit, by way of monitoring and measuring the processes and the overall effectiveness of the Quality Management System.
- Communicating and promoting quality responsibilities amongst all employees and stakeholders and encouraging active participation.
- Ensuring the availability of training and resources to fulfil business quality needs.
- Effectively responding to and controlling change within the organisation.
- Encouraging all employees within the business to raise issues and assist in improving our quality performance throughout our activities.

Effectiveness of this policy will be monitored and measured through the implementation of specific procedures, objectives and targets and will be subject to annual review.



Ian Mackenzie
Chief Executive Officer
04 February 2025