

TROJAN ENERGY LIMITED LEGAL & REGULATORY NOTICE

LIMITED WARRANTY TROJAN ENERGY EV CHARGING EQUIPMENT

The Trojan Energy Limited Warranty for EV Charging Equipment is available at:

<https://trojan.energy/legal>

USER MANUAL

Trojan Energy's EV charging services must be used in accordance with the associated User Manual.

The relevant User Manual for Trojan AON™ and Trojan HUB™ users are available at:

<https://trojan.energy/usermanual>

ACCESSIBILITY

Should you have any specific accessibility requirements in respect of any Trojan Energy documentation, please contact support@trojan.energy for assistance.

SIMPLIFIED DECLARATION OF CONFORMITY

Flat and Flush EV Charge Point, Lance & Phalanx (Cartridge & Base Unit), design revision 001

Trojan Energy Limited declares that the Trojan Energy EV charging equipment with design revision 001 as set out above is in conformity with the Electrical Equipment (Safety) Regulations 2016, Electro-magnetic Compatibility Regulations 2016, The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 and has been designed and verified in accordance with BS EN IEC 61851-1:2019, BS EN IEC 61851-21-2:2021, BS EN IEC 61439-7, BS EN IEC 61439-1, BS EN 61984:2009 and EN 50364:2010. The full Declaration of Conformity is available at:

<https://trojan.energy/legal>

ELECTRIC VEHICLES (SMART CHARGE POINTS) REGULATIONS 2021 DECLARATION OF COMPLIANCE

Trojan Energy Limited declares that the Trojan Energy EV charging equipment fully complies with the Electric Vehicles (Smart Charge Points) Regulations 2021.

Security

Should you wish to report concerns or problems identified regarding the security of any Trojan Energy EV charging equipment, including vulnerability to a cyber-attack, then please contact Trojan Energy Limited by email at support@trojan.energy or by telephone on **0800 0854 644**.

Software updates

Trojan Energy Limited will provide software and firmware updates in relation to the EV charging equipment. This is to support continual improvement of the EV charging experience and to maintain the security of the system in the face of cyber-security threats.

Personal data

Trojan Energy Limited processes your personal data in accordance with the Trojan Energy Privacy Policy available at:

<https://trojan.energy/privacy>

Should you wish to have your personal information deleted from the Trojan Energy Limited systems, please contact the Trojan Energy Data Protection Officer at dataprotection@trojanenergyltd.com.